

## **QUALITY POLICY**

Mwanza Precious Metals Refinery (MPMR) is committed to providing the highest standards of Purchase and Refining services to its Suppliers, namely – Large and Mid-Scale Mining Companies, Small Scale Miners, Unrefined Gold/ Silver Suppliers/Dealers & selling Quality Refined products to its Off Takers namely – Jeweler Manufacturers, Financial Institutions, Investors, Refiners to cast in various forms for retail markets, etc., whilst conducting its Activities following International practices of Ethical Codes of Conduct, Accountability, Traceability of sourcing Unrefined Gold, ensuring strict compliance of Know your Client (KYC) of Off takers, including compliance to International Anti Money Laundering (AML) Laws.

The objectives of MPMR to conduct its Business Activities in compliance to International Standards and regulations are achieved through the various Standard Operating Procedures (SOPs) that have been developed to ensure Quality & Accountability at all times.

MPMR is committed to ensuring the Highest Levels of Customer Satisfaction by following fair trade practices while procuring feedstock for the Refinery and impeccable Quality and World-class standards of Refined Gold sold to its Customers, thus ensuring we meet or exceed expectations.

We abhor the wastage of resources namely food, water, energy, and hence, adopt Environment-friendly approaches in every aspect of our activities. All our Operations are Environment Regulations Compliant.

As a routine to our continuous objective and pursuit for perfection, all aspects of our activities commencing with Procurement of Traceable feedstock to Qualified Processing, Testing, and Certification prior to delivery to the end markets are constantly monitored and accounted for at all levels of Operations and Management.

We are committed to encouraging our Employees, Suppliers, Vendors, Clients & Business Partners to adopt the Integrated Management System Requirements, Applicable Laws & Regulations at the Local & International Level as an inculcated uncompromisable habit at all times.

We will Ensure Effectiveness & Continual Improvement of our Integrated Management System through Internal & External Audits, Management Reviews & Compliance with Legal Requirements

Anand Mohan Mahajan Chief Executive Officer (CEO)